ORDINANCE NO.

AN ORDINANCE TO DISPENSE WITH THE REQUIREMENT OF 3 **COMPETITIVE BIDDING AND TO AUTHORIZE THE CITY MANAGER** 4 TO ENTER INTO AN EXTENSION AGREEMENT WITH MOTOROLA 5 SOLUTIONS, INC., TO COMBINE THE CLOUD HOSTING AND CASE 6 MANAGEMENT OF THE 311 PREMIERONE CUSTOMER SERVICE 7 8 **REPORTING SYSTEM, THE PREMIERONE CITIZEN MOBILE** 9 APPLICATION, AND THE PREMIERONE CSR MOBILE APPLICATION 10 FOR CODE ENFORCEMENT FOR A FIVE (5)-YEAR TERM IN A TOTAL CONTRACT AMOUNT NOT TO EXCEED ONE MILLION, TWO 11 HUNDRED SEVENTY-FIVE THOUSAND, FIVE HUNDRED SIXTY 12 DOLLARS (\$1,275,560.00), PLUS APPLICABLE TAXES AND FEES, FOR 13 14 THE FIVE (5)-YEAR TERM; AND FOR OTHER PURPOSES.

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WHEREAS, Motorola Solutions, Inc., is the sole supplier of the Customer Services Reporting (311)
System for the City of Little Rock, Arkansas; and,

WHEREAS, the City of Little Rock Board of Directors passed Ordinance No. 21,009 (March 3, 2015), to authorize the City Manager to waive competitive bidding and enter into a Sole-Source Contract with Motorola Solutions, Inc., to provide upgrades and security improvements to the City's Motorola Customer Service Reporting System (311), in the amount of Six Hundred Fifty-Four Thousand, Eighty-One and 75/100 Dollars (\$654,081.75); and,

WHEREAS, on May 12, 2015, the City and Motorola Solutions, Inc., executed a Master Agreement for Motorola Hosting Services to provide upgrades and security improvements to the City's Motorola Customer Service Reporting System (311), in the amount of Six Hundred Fifty-Four Thousand, Eighty-One and 75/100 Dollars (\$654,081.75); and,

WHEREAS, the City of Little Rock Board of Directors passed Ordinance No. 21,320 (November 7,
2016), to authorize the City Manager to waive competitive bidding and enter into an Enhancement #1 to
the Master Agreement for Motorola Hosting Services to add the PremierOne CSR Mobile Code
Enforcement to this Motorola Master Agreement; and,

WHEREAS, the initial term of the Cloud hosting and case management of the 311 PremierOne CSR
 and the PremierOne Citizen Mobile application have expired, and;

WHEREAS, it is now desired to waive competitive bidding to enter into a sole-source extension Agreement with Motorola Solutions, Inc., which will combine three (3) separate Motorola Services into one Agreement which include Cloud hosting and case management of the 311 PremierOne CSR, PremierOne Citizen Mobile application and the PremierOne CSR Mobile applications for code enforcement; and,

6 WHEREAS, combining these three (3) service agreements into one Agreement for a five (5)-year 7 term will create a more streamlined billing and payment structure, with a total contract cost not to exceed 8 One Million, Two Hundred Seventy-Five Thousand, Five Hundred Sixty Dollars (\$1,275,560.00) for the 9 five (5)-year term, plus applicable taxes and fees.

10 NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE CITY 11 OF LITTLE ROCK, ARKANSAS:

Section 1. The Board of Directors finds that competitive bidding should be dispensed with regarding an extension Agreement with Motorola Solutions, Inc., as the sole-source provider for Cloud hosting and case management of the 311 PremierOne CSR, PremierOne Citizen Mobile application and the PremierOne CSR Mobile application for code enforcement.

Section 2. The City Manager is hereby authorized to dispense with competitive bidding to execute an extension Agreement with Motorola Solutions, Inc., which will combine three (3) separate Motorola services into one Agreement extension for a five (5)-year term, which includes Cloud hosting and case management of the 311 PremierOne CSR, PremierOne Citizen Mobile application and the PremierOne CSR Mobile application for code enforcement, with a total cost of the five (5)-year Agreement not to exceed One Million, Two Hundred Seventy-Five Thousand, Five Hundred Sixty Dollars (\$1,275,560.00) for the five (5)-year term, plus applicable taxes and fees.

Section 3. Funding for this sole source contract is available using the 311 General Administration
 Account No. 101010.

Section 4. *Severability*. In the event any title, section, paragraph, item, sentence, clause, phrase, or word of this ordinance is declared or adjudged to be invalid or unconstitutional, such declaration or adjudication shall not affect the remaining portions of the ordinance which shall remain in full force and effect as if the portion so declared or adjudged invalid or unconstitutional was not originally a part of the ordinance.

30 Section 5. *Repealer*. All ordinances and resolutions, and parts thereof, which are in conflict with 31 any provision of this ordinance are hereby repealed to the extent of such conflict.

32 **PASSED:** April 2, 2019

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ATTEST:		APPROVED:	
Susan Langley, City Clerk APPROVED AS TO LEGAL FORM:		Frank Scott, Jr., Mayor	
Thomas	M. Carpenter, City Attorney		
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